

Durawatt Electric FAQs

What is causing rusty hot water?

There are a number of causes. Iron and minerals brought in from the cold water supply or piping is most common. It could also mean that the coating system (i.e.: porcelain enamel, cement, epoxy polymers, etc.) protecting any steel waterside tank surface or heat exchanger has been compromised and corrosion is occurring. You may try flushing the heater to reduce the rusty water condition until the problem is identified. An internal inspection will confirm if the heat exchanger and/or the heater requires replacement. PVI's AquaPLEX® duplex stainless steel products completely eliminate failures due to corrosion.

Are the heating elements available through local part suppliers?

The electric heating elements are only available from PVI. Contact your local PVI sales representative for price and availability.

How do I know which elements I need?

Your PVI water heater may have several heating elements installed. Each element is a particular KW and voltage. Some elements installed on a dished tank head may also be angled for clearance. Note: The flange face of each element is stamped with the KW and voltage. Elements on dished heads may also include a numerical stamp (#1 or #2) indicating the bend angle. No stamp number on an element flange means that the element is not bent.



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